

BOOKING FORM

CHAMBER MUSIC SHORT BREAKS  
SPRING 2023

NAME(S) – We do not use titles on documents issued to other participants unless you want us to by including them here:

Participant 1:

Participant 2:

Contact details for all correspondence:

Address

Postcode/Zip

Country

Telephone (home)

Mobile

E-mail

For speed and efficiency, we provide your tour and booking documents online where possible.

Please tick if you would prefer NOT to receive documents online:

Please complete this section, even if you have told us your preferences before:

How would you like to be kept informed about our future tours and events?:

By post

Yes

No

E-newsletter

Yes

No

What prompted this booking? Please be as specific as possible – e.g. did you see an advertisement in a particular publication? Or did you see the event on one of our e-newsletters, or on our website?:

EVENT & ACCOMMODATION – please select your choice(s) of event and room-type:

The Castalian String Quartet  
3–5 March 2023 (MJ 632)

The Linos Piano Trio  
21–23 April 2023 (MJ 689)

Elias String Quartet  
8–10 May 2023 (MJ 706)

The Castle Hotel, Taunton

Single room

Double for sole use

Standard double – two sharing

Garden Room – two sharing

With:  twin beds  double bed

The Swan Hotel & Spa, Lavenham

Double room for sole use

Superior double for sole use

Standard double – two sharing

Superior double – two sharing

Junior suite – two sharing

Suite – two sharing

With:  twin beds  double bed

FURTHER INFORMATION. Please notify us of dietary restrictions (for example, religious, medical or if you are vegetarian or vegan). Please also use this space to let us know if you wish to request extra nights etc.

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PASSPORT DETAILS – only required if you live outside the United Kingdom. Please use capital letters.

	Title	Surname	Forename(s)	Date of birth (dd/mm/yy)	Place of birth
1.					
2.					

	Passport number	Place of issue	Issue date (dd/mm/yy)	Expiry date (dd/mm/yy)
1.				
2.				

NEXT OF KIN – required for all participants.

	Next of kin name	Relation to you	Telephone number(s)
1.			
2.			

PAYMENT

We prefer payments by bank transfer. We cannot currently accept payment through our website. *All money paid to us is fully protected regardless of payment method.* Please tick one option:

**BANK TRANSFER.** Please use your surname and the event code (i.e. MJ 534) as a reference and ask your bank to allow for all charges.

Account name: Martin Randall Travel Ltd.  
 Bank: Barclays, 1 Churchill Place, Canary Wharf, London E14 5HP  
 Account number: 4054 4558 Sort code: 20-96-63  
 Transfers from non-UK bank accounts: please instruct your bank to send payment in pound sterling (GBP).  
 IBAN: GB19 BARC 2096 6340 5445 58. Swift/BIC: BARC GB22.

**DEBIT OR CREDIT CARD.** I authorise Martin Randall Travel to contact me by telephone to take payment from my Visa credit/ Visa debit/Mastercard/AMEX.

**USING CREDIT.** Please tick this box if you are transferring funds from a booking affected by Covid-19 (ie. from a cancelled tour or event) or a refund credit note.

Please tick payment amount:

**EITHER Deposit** 10% of total booking cost.

**OR Full balance**  
 Required if you are booking within 10 weeks of the event's start.

TOTAL: £ \_\_\_\_\_

I have read and agree to the Booking Conditions and Privacy Policy ( <a href="http://www.martinrandall.com/privacy">www.martinrandall.com/privacy</a> ) on behalf of all listed on this form.	
Signature: _____	Date: _____

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## MAKING A BOOKING

### 1. PROVISIONAL BOOKING

We recommend that you contact us first to make a booking option which we will hold for seven days. To confirm it please send the booking form and deposit within this period – the deposit is 10% of your total booking price.

### 2. DEFINITE BOOKING

Fill in the booking form and send it to us with the deposit. It is important that you read the Booking Conditions at this stage, and that you sign the booking form. Full payment is required if you are booking within ten weeks of the date the event begins.

### 3. OUR CONFIRMATION

Upon receipt of the booking form and deposit we shall send you confirmation of your booking. After this your deposit is non-returnable except in the special circumstances mentioned in the Booking Conditions. Further details about the festival may also be sent at this stage, or will follow shortly afterwards.

## BOOKING CONDITIONS

### PLEASE READ THESE

You need to sign your assent to these booking conditions on the booking form.

### OUR PROMISES TO YOU

- We aim to be fair, reasonable and sympathetic in all our dealings with clients, and to act always with integrity.
- We will meet all our legal and regulatory responsibilities, usually going far beyond the minimum obligations.
- We aim to provide full and accurate information about our holidays. If there are changes, we will tell you promptly.
- If something does go wrong, we will try to put it right. Our overriding aim is to ensure that every client is satisfied with our services.

### WHAT WE ASK OF YOU

That you read the information we send to you.

### SPECIFIC TERMS

**Our contract with you.** From the time we receive your signed booking form and initial payment, a contract exists between you and Martin Randall Travel Ltd.

**Insurance.** We recommend you take out travel insurance to protect you in the event of cancellation and loss or theft of belongings. Overseas residents must take out travel insurance to include cover for medical treatment, repatriation, loss of property, cancellation charges and that protects the cost of your international travel (in the unlikely event that we cancel the event). *Experience indicates that free travel insurance offered by credit card companies is not to be relied upon.*

**If you cancel.** If you have to withdraw from your booking, there would be a charge which varies according to the period of notice you give. Up to 57 days before the event's start date, the deposit is forfeited. Thereafter a percentage of the total cost will be due:

from 56 to 29 days: 40%  
from 28 to 15 days: 60%  
from 14 to 4 days: 80%  
within 72 hours: 100%

*We take as the day of cancellation that on which we receive your written confirmation of cancellation.*

Additional costs for individual arrangements (including extra nights at the hotel) are subject to the same cancellation charges, apart from in the instance where we have previously notified you that an additional cost is non-refundable.

**If we cancel the event.** We may decide to cancel an event if there were insufficient bookings for it to be viable (though this would always be more than eight weeks before its start date). We would refund you with everything you had paid us.

**The limits of our liabilities.** As principal, we accept responsibility for all ingredients of the event, except those in which the principle of *force majeure* prevails.

**If we make changes.** Circumstances might arise which prevent us from running the event exactly as advertised. We would try to devise a satisfactory alternative, but if the change represents a significant loss to the event we would offer compensation. If you decide to cancel because the alternative is not acceptable, we would give a full refund.

**Financial protection.** We provide full financial protection for our package holidays that do not include a flight by way of a bond held by ABTOT – The Association of Bonded Travel Organisers Trust Limited. So, in the (highly unlikely) event of our insolvency in advance of the event, you would get your money back, or if we failed after it had begun, the event would be able to continue.

**English Law.** These conditions form part of your contract with Martin Randall Travel Ltd and are governed by English law. All proceedings shall be within the exclusive jurisdiction of the courts of England and Wales.

**Privacy.** By signing the booking form you are stating that you have read and agree to our Privacy Policy, which can be found online at [www.martinrandall.com/privacy](http://www.martinrandall.com/privacy).